



**Product development**



**Supply chain**



**Production**



**Sales & transport**



**Use**



**Recycling & disposal**

<b>Primary stakeholders involved</b>	Miele Legislators Customers Research & science	Miele Suppliers Legislators	Miele Legislators
<b>Miele core activities</b>	Research and development	Procurement and review	Environmentally friendly production with highly vertical integration
<b>Focus topics</b>	Customer requirements Energy label and other legislation	Availability of resources Transparency Adherence to standards	Energy efficiency Conservation of resources CO <sub>2</sub> savings Automation
Key GRI aspects	Procurement Practices; Materials; Products and Services	Procurement Practices; Materials; Supplier Assessment; Investments (human rights); Non-discrimination; Freedom of Association and Collective Bargaining; Child Labour; Forced or Compulsory Labour; Assessment (human rights); Local Communities; Anti-corruption	Materials; Energy; Water; Emissions; Effluents and Waste; Products and Services; Occupational Health and Safety; Product and Service Labelling
Comprehensive GRI aspects	Economic Performance; Employment; Labour/Management Relationship; Occupational Health and Safety; Training and Education; Diversity and Equal Opportunity; Equal Remuneration for Women and Men; Labour Practices Grievance Mechanism; Public Policy; Anticompetitive Behaviour; Compliance		

<b>Primary stakeholders involved</b>	Miele Dealers	Customers Miele Legislators	Customers Disposal companies Legislators Miele
<b>Miele core activities</b>	Transport Selection and training of dealers Other sales	Offer of an appliance that is as durable, efficient, user-friendly and repair-friendly as possible Service	Disposal assignment Development of appliances that are as recyclable as possible
<b>Focus topics</b>	Emissions for growing transport volume	Goal conflict between ecological optimisation, performance and customer advantages Data security	Old machines/legacy systems Disposal standards
Key GRI aspects	Emissions; Transport; Product and Service Labelling	Energy; Emissions; Products and Services; Customer Health and Safety; Customer Privacy; Product and Service Labelling	Emissions; Effluents and Waste; Products and Services; Occupational Health and Safety; Customer Health and Safety; Product and Service Labelling
Comprehensive GRI aspects	Economic Performance; Employment; Labour/Management Relationship; Occupational Health and Safety; Training and Education; Diversity and Equal Opportunity; Equal Remuneration for Women and Men; Labour Practices Grievance Mechanism; Public Policy; Anticompetitive Behaviour; Compliance		